

Security Overview

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1. Security Commitment

Vestrix Finance is committed to maintaining a secure environment for our users and their assets. This overview describes the security practices and controls we apply to protect our platform.

Security is a shared responsibility. While we work to protect our systems, users must also take steps to protect their accounts, credentials, and devices.

2. Access and Authentication

User accounts are protected by password-based authentication and email verification. We support role-based access controls for administrative functions and encourage users to use strong, unique passwords.

Administrative access is limited to authorized personnel and requires appropriate role verification. We do not support passwordless or social login methods at this time.

3. Data Protection

Sensitive data is encrypted in transit using TLS and stored using encrypted databases with access restricted to authorized services. We apply Row-Level Security (RLS) policies to enforce data access boundaries at the database layer.

Personal and financial information is accessed only for legitimate operational, compliance, and support purposes.

4. Operational Controls

Deposits, withdrawals, trades, and plan purchases are subject to administrative review and approval workflows. This allows us to verify transactions, detect anomalies, and comply with risk-management practices.

We maintain audit logs of key actions performed by users and administrators to support accountability and investigation.

5. Third-Party Integrations

We integrate with trusted third-party services for authentication, market data, cloud infrastructure, and analytics. These providers are selected based on their security practices and are contractually obligated to protect the data they process.

Users should review the privacy and security practices of any third-party services they connect to their Vestrix Finance account.

6. Incident Response and Contact

We maintain an incident response process to detect, investigate, and respond to security events. If you discover a vulnerability or suspicious activity, please report it immediately to security@vestrixfinance.com.

We will acknowledge receipt of security reports and work to investigate and resolve validated issues in a timely manner.

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